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| **PROJECT** | Graduate Surveyors – ERM System |
| **RE:** | Clarification 01 |
| **Date** |  |
| **Tenderer Name** |  |

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| **Technical & Commercial Clarifications** | | | | |
| **ID No** | **Description/Source** | **Graduate Surveyors Queries** | **Verbat Response** |
| 1.01 | Portal for Candidates, Companies and Client | We won’t house resume. That is not the aim. The aim is for recruiter to print GS resume if needed. All details for candidate will be listed on their database profile.  Attached example. We would also like Verbat to provide case studies of previous examples. |  |
| 1.02 | Portal for Candidates, Companies and Client | Please advise what Web 2.0 is? | The second stage of development of the Internet, characterized especially by the change from static web pages to dynamic or user-generated content and the growth of social media.  Refer : https://en.wikipedia.org/wiki/Web\_2.0 |
| 1.03 | Collect multiple resumes by publishing job openings? | need further clarification on this point. | Refer Graduate Surveyors Tender Document Rev 1 (Feb18) Final section 1.1 under benefits of graduate survey |
| 1.04 | A mobile ready and responsive platform that can be used by Graduate Surveyors while on the go | Both in landscape and portrait across all mobile and tablet devices. |  |
| 1.05 | A Unified platform that integrates well with Job boards and social media | Have Verbat considered how they are going to integrate with these job boards and the cost for obtaining the same? |  |
| 1.06 | Content Management | Will we be able to export content onto Microsoft office packages, excel etc? i.e user information and statistics. We will be able to manage content front end and back end. |  |
| 1.07 | Ad Space Management | The employer will be able to purchase ad space throughout the website. Location to be specified by Graduate Surveyors – static/animated banners etc. They can purchase this through their dashboard. LinkedIn to payment gateway. Duration to be specified. Once duration is over they can renew. This will come on their invoicing and remain on their account. Graduate Surveyors will have to approve this before it is published. |  |
| 1.08 | Review profiles | Employer can source, filter/shortlist candidates based on smart search. Refer to personal information for search functions/criteria. |  |
| 1.09 | Employer Registration | The question master is missing for this section |  |
| 1.10 | Email Notification | A message needs to be sent on the Graduate Surveyors platform. This will then send a push notification to the user in order for him to check his/her mail. Remember we want users to retain on the website. Please refer to Workable example. |  |
| 1.11 | Update job creation | This will be done through the application tracking process. Graduate Surveyors Admin will be notified when/if employer closes a job. Admin has to approve before job is removed from Application tracking  Please also refer to 2.15. Will employer be able to drag and drop information in job description tab (SRS doc). |  |
| 1.12 | Upload documents | Please remove. This will take too much storage space and has no use on the website. |  |
| 1.13 | Apply for job | We want employer and candidate to retain on the platform. We don’t want to follow the traditional recruitment model. We want them to screen candidates using Graduate Surveyors portal and use the application tracking system to execute the transaction. Again, please refer to <https://www.workable.com/create-careers-pages> |  |
| 1.14 | Candidate Documents | This is fine, however, please be mindful if we have 100,000 users, there will be excessive storage needed to hold this kind of information. Please advise if you are aware of software which can compress this information without compromising additional costs.  Also note once candidate completes their profile a resume is created in Graduate Surveyors format. Has this been considered? |  |
| 1.15 | Candidate Forum | Has this been considered? Can the admin delete chat, block users from the forum only. Send direct messages etc. We want to mediate the entire forum especially to regulate content and discussions. Employers will not be allowed to enter this part of the site. Please also refer to 2.16 of SRS document |  |
|  |  | We assume that Verbat will create front end website from scratch. Back end has been discussed in detail and noted clearly in the proposal. This forms part of your scope. |  |
| 1.16 |  | Verbat will provide advice on hosting/domains/servers to ensure successful operation and maintenance of platform through and during the project. |  |
| 1.17 |  | We would like a breakdown of your programme to better demonstrate how the project will be delivered. This will allow us to better plan when to provide content, and also evaluate payment terms discussed herein. |  |
| 1.18 |  | Please advise Graduate Surveyors on any risks pertaining (foreseeable) to the project/technology/proposal. |  |
| 1.19 |  | Corporate video has not been considered part of your offer. Please advise. |  |
| 1.20 |  | There was no mention of multiple logins from employer side. This has been stated in SRS document. Please refer to section 3.4 of SRS |  |
| 1.21 |  | We would highly recommend that Verbat obtain free trail and/or demo on Crelate or Bullhorn website. This provides extensive insite into a good Application Tracking software. |  |
| 1.22 |  | These sections were not expanded within your proposal.   |  | | --- | | Advertisement | | API Configuration | | Job Board Integration | | Payment Gateways | | Google Analytics | | Membership Plan Details | |  |
| 1.23 | Other – Branding | We don’t have specific branding guidelines. Verbat to propose and advise Graduate Surveyors. Including Colour themes etc. |  |
| 1.24 | Other – Branding |  |  |
| 1.25 | Other – Themes | How much are the themes? Please provide some examples, |  |
| 1.26 | Other – Super Admin | What is Super admin please advise. |  |
| 1.27 | Other - API and Gateway Integration | Verbat to advise on the technical and logistical aspects of integration. You are the specialist company, we are unaware of how these integrations can be implemented practically. |  |
| 1.28 | Other - Google Analytics Account | Verbat to advise on this. We are not a specialist company. |  |
| 1.29 | Recommended Chat Plugins to be provided by client | Verbat to advise on this. We are not a specialist company. |  |
| 1.30 | Final data needs to be manually entered by the client | Verbat to advise which data is required within a reasonable timeframe |  |
| 1.31 | Integration with third-party, if any, other than mentioned in the functional specifications | Verbat to advise. Particularly with special media and job boards. |  |
| 1.32 | Other – Costs | Please advise on any other foreseeable costs which Graduate Surveyors may incur during the time of implementation. |  |
| 1.33 | Other – platform | Please advise why Verbat have considered the chosen platform to host the website. What are the advantages/disadvantages of using these platforms |  |
| 1.34 | Other – Roles and Responsibilities | Where does your developers sit? UAE? Graduate Surveyors will want to meet the relevant people if Verbat are chosen to deliver the project. We want to see individual person(s) work upon agreeing to sign a contract. |  |